Unlocking Excellence: 6 Key Principles for Employee Performance Improvement

This article is your guide to a groundbreaking concept to improving workplace engagement and productivity. It begins by acknowledging that employees and management have preconceived views that may be misaligned and are negatively affecting your success. Once understood, these perceptions need to be reshaped through the strategic use of future-oriented language – to paint a vivid picture of success in the minds of all team members.

If you want to inspire change in your organization, and create a new future, you must change your language. Future-based language has the power to create new visions by eliminating the blinders that keep your staff from seeing new possibilities.

The following six transformative principles will not only revolutionize your teams but ignite a shared passion, steering your organization towards unprecedented success. Welcome to a new era of motivation where every individual becomes a driving force in realizing a collectively envisioned future.



1. Understanding That Perceptions Affect Employee Actions and Performance

The first step to improving workplace engagement and productivity is to acknowledge that employees and management often have preconceived views about others in the organization. To make any change, it is essential to recognize that these assumptions, whether conscious or not, play a significant role in shaping workplace interactions, and exert substantial influence on performance and workplace interactions.

For example, employees might assume their ideas are not valued, that recognition is unevenly distributed with some getting constant praise while others are overlooked, or that management decisions are solely profit-driven. Managers, for example, may assume employees are resistant to change without understanding their reasons.

Change is possible once both employees and management can grasp each other's perspectives. Acknowledging these assumed perceptions lays the groundwork for the next important step: reshaping perspectives - to cultivate harmony and empathy.

2. Shaping Perceptions through Inspirational Language

The way individuals perceive their work environment is deeply influenced by their unique backgrounds. The reality and facts about their job and management does not matter as much as how employees "see" those things. Often negative perceptions are based on assumptions, fears, and beliefs. If left unaddressed, these perceptions cast shadows over how employees view their peers, their management, the company, its products, and their future within the organization.

Most employee performance initiatives will fail if they do not address their perceptions! To instigate profound positive changes, a deliberate reshaping of perceptions is critical. Language management uses is key to the transformation of perceptions. Done correctly, your future-oriented, visionary language will be a vehicle for inspiration, motivation, and the cultivation of a positive workplace culture.

It is about crafting a language that not only evokes positive emotions but strategically aligns individuals with a shared future vision of success and, crucially, harmonizes with their personal goals. This approach becomes the cornerstone for fostering unity and a collective sense of purpose, creating a workplace where individual and organization's goals seamlessly align.

Here are two examples of Inspirational Language:

Instead of saying: "Let's complete this important project." **Use:** "Let's embark on this exciting journey together and create a project that not only meets expectations but exceeds them, showcasing our collective capabilities."

Instead of saying: "We need to meet our quarterly targets."

Use: "Let's strive for excellence in meeting our quarterly targets, setting the stage for our sustained growth and success in the coming years."

By using inspirational, future-oriented language we lay the foundation for a workplace culture where employees are not only informed but are motivated by a shared vision of success. Using inspirational language helps instill a sense of purpose and motivation in every communication.

3. Harnessing the Potential of Future-Oriented Language

Using language that is future-oriented truly has transformative power! This type of language can help people see new possibilities, and goes far beyond just presenting information or setting goals. It is about creating a compelling narrative about the future that inspires commitment and dedication across the organization.

Future-oriented language involves framing your discussions about your organization's goals and plans in a way that emphasizes the positive outcomes and success that lies ahead. It is about creating a shared vision of your organization's successful future and using language that propels individuals and teams toward that envisioned success.

Embracing future-oriented language entails painting vivid mental pictures when discussing your organization's goals and plans. It involves highlighting the positive outcomes and success that await, fostering a shared mental image of your organization's prosperous future.

By vividly describing the positive impact of their work and the organization's future success, employees are motivated to contribute their best efforts. This vision and narrative becomes a guiding force that inspires their commitment and dedication.

When you incorporate future-oriented language into your discussions and communications, it does not just motivate employees for immediate goals; it inspires them with a much larger narrative of shared success. Your words become a propellant, steering both individual employees and teams toward the envisioned success.

4. Establishing a Compelling Vision and Mission:

Collaborating with leadership to define and communicate a compelling vision and mission is the cornerstone of your organization's success. This process involves creating a future-oriented narrative that could resonate deeply with every member of the organization.

As you conduct these collaborative sessions, be sure to capture the essence of these discussions. Then use them to create a vision statement that will become the heartbeat of your collective ambitions.

Your future-vision should be inspirational so that it pulls everyone forward. It should picture your organization at its peak of success. It should envision the impact that your success will have on everyone in the organization, the innovations that will result, and the value it will bring to the world. Your vision will create a powerful imagery that will instill pride and excitement in every member of your organization.

Communication of your compelling vision is key. After the initial announcement of your vision, use various communication methods to consistently reinforce your narrative. Create an environment where everyone is constantly reminded of the collective journey. When employees can internalize, understand, and resonate with the organization's larger purpose, a profound connection is formed. It is no longer just a job; it is a shared mission.

5. Fostering Collaboration and Cross-Functional Teams:

Break down silos in your workplace by fostering collaboration across departments. Create opportunities for employees from different functional areas to work together on projects. This enhances communication and builds a sense of camaraderie.

Collaboration is not just a buzzword; it is a strategic approach to problem-solving. By breaking down departmental silos and encouraging cross-functional collaboration, employees gain exposure to diverse skill sets and perspectives. This not only enhances project outcomes but also encourages employees to work together toward their common goals.

6. Celebrating Achievements with Employee Recognition:

As we work together toward our shared vision of success, every step on that journey holds significance. From the smallest everyday achievements to significant milestones, frequent recognition sends a powerful message that every contribution is seen and celebrated.

Employee recognition reinforces the fundamental concept that each individual's efforts are indispensable to our shared journey. Recognition serves as inspiration, motivating every team member to continually invest their best efforts.

From performance recognition to highly valued loyalty awards such as Service Anniversary awards, every form of recognition expresses appreciation for the diverse talents, dedication, and contributions that make the organization thrive. Continual employee recognition is a vital component to help you achieve your shared vision of a prosperous future.

The Benefits that come from aligning employees with a shared vision of success:

- Improved communication and collaboration.
- Increased employee engagement, loyalty, and satisfaction.
- Higher levels of employee innovation, creativity, and productivity.
- Enhanced adaptability in the face of challenges.
- Greater overall organizational success and resilience.

By embracing these Six Key Principles to improve employee performance, organizations can cultivate a workplace culture where employees recognize that they are all integral parts of the same team. Through shared visions and goals, presented using future-oriented inspiring language, you will help your people see new possibilities and a new future in which everyone plays a vital role in driving the company towards unparalleled success.

Note: The concepts discussed in this article are derived from the ideas presented in 'The Three Laws of Performance' by Dave Logan & Steve Zaffron.